

## Roommate Match Terms and Conditions

For those participants who are traveling single and would like to avoid paying the single occupancy rate for the cruise, Life Journeys will attempt to provide a suitable roommate match. There is a \$75 Roommate Match fee per person and the matching is based on roommate compatibility, cabin selection and availability.

**The following rules and stipulations must be agreed upon by all parties:**

- 1) Due to the fact that a match cannot be guaranteed, if Life Journeys is not able to find a roommate match by the Matching Date\* or Final Payment Date, whichever is first, a participant will be given the following options:
  - a) Cancel the cruise with a full refund except for a \$25 service fee. This policy does not cover any additional air or other transportation costs. It is strongly advised that airline tickets are not purchased until your roommate match is completed.
  - b) Agree to take a single cabin with the additional collection of the single occupancy rate, with the understanding that if a roommate match can be made prior to sailing, your fare will be adjusted back to the double occupancy rate and a refund will be processed accordingly.
- 2) Cabin numbers and booking numbers are subject to change until the Final Match is complete.
- 3) **After Roommate Final Match is completed, your Reservation will be 100% nonrefundable. You will be notified by email of the Roommate Matching Date\***.
  - a) In the event that a person who has been matched with a roommate must cancel their cruise or wish to withdraw from the roommate match program, the additional charge of the full single occupancy rate for the remaining roommate will be paid by the person that cancelled or withdrew. This additional charge will be paid for with the nonrefundable amount from the cancelling roommate.
  - b) Efforts will be made to find a replacement roommate; however this cannot be guaranteed. If a replacement roommate is found, the cancelling party may still be responsible for any penalties assessed.
  - c) This policy protects the non-cancelling roommate and Life Journeys of any supplemental charges.
- 4) If, while on the cruise, a roommate decides that they would like their own cabin, that move will be at the expense of the roommate who is moving out of the roommate match cabin. Life Journeys does not guarantee cabin availability and is not responsible for costs associated with a roommate match passenger electing to move into another cabin onboard the ship for any reason. All cabin changes must be arranged with Guest Relations onboard. Availability and additional cost is determined by the cruise line and is the responsibility of the roommate match passenger who elects to change their roommate cabin status.

### **\*Matching Date Information:**

Matches will be made one (1) week before the Final Payment Date. Life Journeys will send an email to all roommate match passengers two (2) weeks before final payment date to the email address provided by the participant on their initial registration. This email will constitute the last opportunity to request changes to the roommate match reservation. In the event of special circumstances with the ship, such as a sell-out situation, this email may be sent earlier and will designate the revised date of matching and cancellation penalties.

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